

# Adnovum RM Cockpit

**The RM Cockpit turns the advisory process of your relationship managers (RMs) into a strategic asset. The tool is designed to support the RMs in their daily work, namely the advisory process, over the complete life cycle of the customer relationship.**

Your RMs benefit from a holistic view of their customers thanks to a modern, intuitive user interface. They can also efficiently manage pending issues, prepare meetings, record contacts, etc.

The highly sophisticated architecture ensures smooth processing of even large volumes of data (especially financial transactions) and high-performance integration with your accounting systems. Synchronization with your core system also guarantees data consistency at all times.

The modular structure of the RM Cockpit allows easy integration of existing tools, either via the business process or in the GUI. This makes RM Cockpit the central tool of your client advisory team.



## Your benefits

- RMs use a standardized advisory process, ensuring greater transparency and comparability.
- The RM Cockpit supports the Relationship Manager significantly in customer service. It allows for a better insight into the customer situation and increases the efficiency of the advisory process.
- Due to the consolidation of data from different source systems, your client advisors have all the information they need at any time.
- Thanks to the integration of the booking system via «micro services», the information is always up-to-date.
- The RM Cockpit enables the integration of different business processes by using context-sensitive interfaces (branch points) to third-party systems, respectively by embedding relevant GUI components.

## Solution highlights

- Angular frontend and Java backend
- Kafka for real-time communication with JSON for integration of core systems (Avaloq)
- SSO integration based on OAuth 2.0/OpenID Connect
- Oracle RDBMS
- Micro services based on Spring Boot, operated as Docker containers in an OpenShift (Kubernetes) cluster
- Sketch and Invision for UX design and development
- Elastic Search for search functions
- OpenShift (Kubernetes) for deployment, scaling and management of containers

## Integration and application

- Customizable to your processes, needs and design
- May be parameterized to your customer profiles and product range
- User-specific presentation of information and functions
- Modern, extensible architecture based on «micro services»
- Integrates with banking core systems
- Consistent data at all processing levels, based on centrally controlled data models

## Contact

Adnovum Informatik AG  
Walter Broi

Badenerstrasse 170  
8004 Zurich

T +41 44 272 61 11  
walter.broi@adnovum.ch

[www.adnovum.com](http://www.adnovum.com)